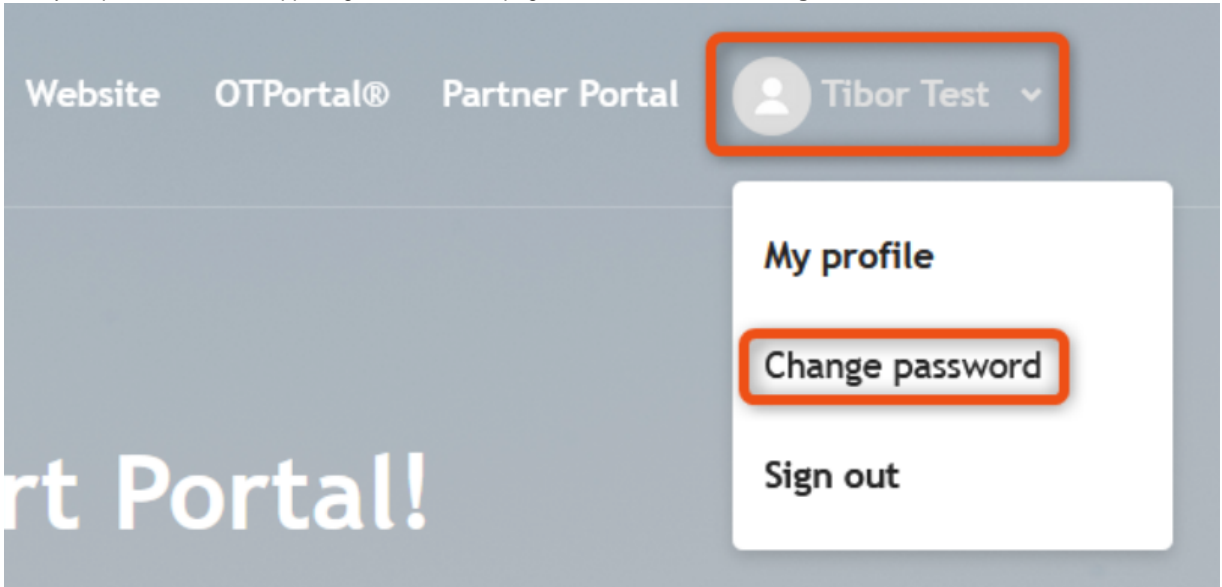


Changing your Support Portal password

INFORMATION: You can change your Support Portal password while logged in

To change your password:

1. Click your profile icon in the upper-right corner of the page header, then select **Change Password**



2. Type in your **Current Password**
3. Type in your **New Password**
4. **Confirm** the new password
5. Click **Save**

Change password ×

Current password

New password

Confirm password

INFO: Password Requirements

- Must be at least 6 characters
- Must include a number, and a character that is not a letter or a number
- Must include letters in mixed case and numbers
- 10 attempts allowed before lockout
- Must be different from email address

